

Community Recovery Directory

Community Recovery Hotline: 1800 173 349

<https://www.qld.gov.au/community/disasters-emergencies>

Self Recovery Mobile App:

<https://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/self-recovery-app>

Mould Information - <https://www.qld.gov.au/community/disasters-emergencies/recovery-after-disaster/cleaning-up/mould>

Dealing With Mould - https://www.health.qld.gov.au/_data/assets/pdf_file/0018/713421/dm-mould.pdf

Treat/Prevent Mould (Contact QSA Preservation) – (07) 3037 6777

<https://www.forgov.qld.gov.au/prevent-or-treat-mould>

Shire Councils

McKinlay Shire Council - Ph: (07) 4746 7166 or reception@mckinlay.qld.gov.au

<https://www.mckinlay.qld.gov.au/flood-relief>

Richmond Shire Council – (07) 47 193 377

Mayor – 0427 777 660

65 Goldring St RICHMOND QLD 4822

<https://www.richmond.qld.gov.au/contact>

Cloncurry Shire Council (\$5,000 Carcass Disposal Assistance Grant) - 4742 4100

<http://www.cloncurry.qld.gov.au/disaster-recovery-information>

FINANCIAL ASSISTANCE:

- **QLD Rural and Industry Development Authority (QRIDA)** - 1800 623 946
<http://www.qrida.qld.gov.au/current-programs/Disaster-recovery>
- **Sisters of the North** (distribute funds to flood affected communities)

<https://www.facebook.com/sistersofthenorth1>

- **Drought Angels** - 07 4662 7371

<https://www.droughtangels.org.au/>

A small charity run by people with big hearts who are passionate about our farmers and keeping them on the land.

Queensland Country Women's Association (QCWA)

(Crisis Fund for graziers and general public)

- **Julia Creek**

Phone: Branch President, 0427 238 211 **Email:** juliacreekqcwa@gmail.com

- **Richmond**

<http://www.qcwa.org.au/branch/richmond/>

Phone: 0429 639 169

- **Cloncurry**

Phone: Branch President, 0414 187 052 **Email:** cloncurrycwa@gmail.com

Loss of Income:

- Department of Human Services - 180 22 66

Emergency Hardship Assistance:

- 1800 173 349

Emergency Housing:

- 13 QGOV - 13 74 68

Department of Agriculture & Fisheries:

- (07) 4794 8900

Insurance Council of Australia:

- 1300 728 228

QLD Ombudsman:

- 1800 068 908

VOLUNTEER-BASED ORGANISATIONS (rebuild fencing):

Christian Outreach - Global Care - Mates helping mates (Volunteers for fencing and clean up)

- Ph: (07) 4743 8656

<http://www.cocmtisa.com.au/outreach.html>

BlazeAid: <http://blazeaid.com.au/>

A volunteer-based organisation that works with families and individuals in rural Australia after natural disasters such as fires and floods. Working alongside the rural families, our volunteers help to rebuild fences and other structures that have been damaged or destroyed

Julia Creek

- Christine & Brian Carr - 0428 984 117
Juliacreek.blazeaid@gmail.com

Richmond

- Contact John Lillico 0484 145 732 or email: richmond.blazeaid@gmail.com

Cloncurry

- Christine & John Male - 0418 745 994
Blazeaid.cloncurry@gmail.com

HEALTH SERVICES:

Lifeline - 13 11 14

Royal Flying Doctor Service (RFDS) - 4743 2802 (24hr Medical line)

- Psychological First Aid - Free information session
Wednesday 13th March 2019 from 5.30 - Cloncurry Shire Council Precinct

13HEALTH - 13 43 25 84

New Ways, Real Health (NWRH) <https://www.nwrh.com.au/contact-us/>

- 1800 221 131 - North West (Mt Isa)
- 1800 789 310 - Central West (Longreach)
- 4747 8800 - Lower Gulf (Normanton)

Mensline QLD - 1800 600 636

Kids Helpline - 1800 551 800

Parentline - 1300 301 300

Relationships Australia - 1300 364 277

Virtual Psychologist (24/7) - 1300 665 234

Suicide Call-back Service - 1300 659 467

North and West Remote Health (NWRH) - (07) 4744 7600

<https://www.nwrh.com.au/>

Allied health, aged care, wellbeing and disability services across regional, rural and remote Australia.

Centacare North Queensland - Free Call NQ Care (1300 672 273)

<https://www.centacarenq.org.au/centacare-services/community-engagement-and-support-services/cloncurry-community-support-service/>

Community Support Service - Newaccess Western Qld (6 free sessions)

NQ Connect 1300 059 625 <https://nqconnect.com.au/>

NQ Connect is an established free and safe telephone and online counselling service for people in northern and western Queensland.